Employers' Responses to the Open-Ended Question:

"In trying to fill this postion, what is the greatest difficulty you have faced, if any?"

DIFFICULTY	NUMBER OF RESPONSES	PERCENT OF RESPONSES	
We have been unable to find applicants with the specific experience, training, skills and/or certification that we are seeking.	77	16.49%	
Some aspect of the job is undesirable to applicants (such as shifts, weekends, nights, schedule changes, heavy lifting, etc.)	66	14.13%	
No reported difficulty in filling vacancy.	65	13.92%	
We have been unable to find qualified applicants and/or applicants with experience.	60	12.85%	
Some other difficulty mentioned.	47	10.06%	
There is a shortage of people in the occupation.	33	7.07%	
The work ethic of people, once they are hired, is unacceptable. This included comments on social skills, appearance, attitude, maturity, and dependability.	30	6.42%	
Finding people that want to work. Not enough applications submitted.	30	6.42%	
Turnover- keeping people once they have been hired is the biggest problem.	26	5.57%	
Qualified applicants will not work for the compensation package we offer.	25	5.35%	
Finding people to pass a drug test or background check (such as driving record or credit check).	8	1.71%	
Total Responding to the Open-Ended Question	467	100.00%	

These answers are not necessarily verbatim responses, but a compilation of similar responses.

What is the difference between industry group and occupational group?

An industry is a group of establishments, categorized according to the goods or services they provide. For purposes of this study, many of the industry sectors are grouped together to provide summary information. For instance, the industry sectors of Wholesale Trade, Retail Trade, Transportation and Warehousing, and Utilities are combined to form a summary industry group called Trade, Transportation & Utilities.

An occupational group is a group of workers, categorized according to the skills they have and what they do on the job. For example, Healthcare Practitioner and Technical Occupations is one occupational group that includes many different types of occupations such as Dentists, Optometrists, Therapists, Veterinarians, Diagnostic related Technologists and Technicians, and Medical Records and Health Information Technicians. These are just a few of the occupations you can find in this occupational group.

Each industry contains a variety of occupations, and many occupations may be found in every industry. Using Healthcare Services (part of the summary industry group of Education & Health Services) as an example, you may find the following occupations in a hospital: doctors, therapists, office managers, medical records clerks, housekeepers, nurses, food preparation workers, and maintenance workers.

During the second quarter 2005, a Job Vacancy Survey was conducted based on a random sample of Louisiana establishments covered by Louisiana's unemployment insurance tax laws. The sample was stratified by firm size, regional labor market area, and industry. The total sample size was 8,544 with an overall response rate of 56%. This survey was conducted prior to Hurricane Katrina. The Second Quarter 2005 Job Vacancy Survey reports for the state and eight regional labor market areas (RLMAs) can be found on the LDOL Web site: www.LAWORKS.net/gm_JVS.asp

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NEW ORLEANS REGIONAL JOB VACANCY SURVEY SECOND QUARTER 2005



jobs available in specific industries and regions of the state. The results of the Overall. New Orleans area employers survey assist educational units, employment and training providers, and More than half (57 percent) had jobs local workforce councils in responding that required some experience. Apto industry needs. The Job Vacancy proximately one-third of the jobs re-Survey data provides a unique snapshot of the conditions in a given region percent required a high school diploma and/or occupational labor market.

Regional Labor Market Area 1 (New Orleans Region) during the 2nd quarter of 2005 resulting in a vacancy rate of This survey included all ownership 3.65 percent. This means that for ev-classifications, private ownership, ery 100 jobs, approximately 3 2/3 jobs federal, state, and local governwere vacant at the time of the survey. ment. Of those responding with job The largest number of job vacancies vacancies, 84 percent were classi-(2,320) was found in the occupational fied as private and 16 percent were group of Office and Administrative classified as government statewide. Support Occupations while the largest vacancy rate was in Protective A list of difficulties that employers had Service Occupations at 13.50 percent.

In the table below, New Orleans most often was being unable to find Regional lob Vacancies by Industry applicants with specific experience. Group, Leisure and Hospitality had the training, skills and/or certifications. largest number of job vacancies (3,908)

THE PURPOSE OF A JOB VACANCY SURVEY while the highest vacancy rate was in is to identify the number and types of Public Administration (8.7 percent).

were seeking experienced workers. guired training past high school and 69 or less. The largest percentage of job vacancies (31 percent) paid \$10.01 to There were 22,223 job vacancies in \$13.00 per hour. Only 9 percent of the job vacancies paid \$5.15 or less.

in filling the positions can be found on the back page. The difficulty reported



NEW ORLEANS REGIONAL JOB VACANCIES BY INDUSTRY GROUP

INDUSTRY GROUP	Number of Vacancies	INDUSTRY EMPLOYMENT* VACANCY RATE		MEDIAN HOURLY WAGE	
Leisure & Hospitality	3,908	89,179	4.4%	\$6.50	
Education & Health Services	3,624	134,492	2.7%	\$12.00	
Professional & Business Services	3,508	77,854	4.5%	\$12.00	
Trade, Transportation & Utilities	3,417	129,468	2.6%	\$8.50	
Public Administration	2,662	30,754	8.7%	\$12.60	
Manufacturing	1,531	41,300	3.7%	\$13.50	
Other Services	1,033	17,177	6.0%	\$9.80	
Financial Activities	1,006	32,963	3.1%	\$14.00	
Construction	958	31,961	3.0%	\$14.00	
Information	362	10,328	3.5%	\$9.60	
Natural Resources & Mining	215	9,028	2.4%	\$12.50	
Total, All Industry Groups (1)	22,223	605,547	3.7%	\$10.90	

^{* 2}nd Quarter 2005 - Industry Data

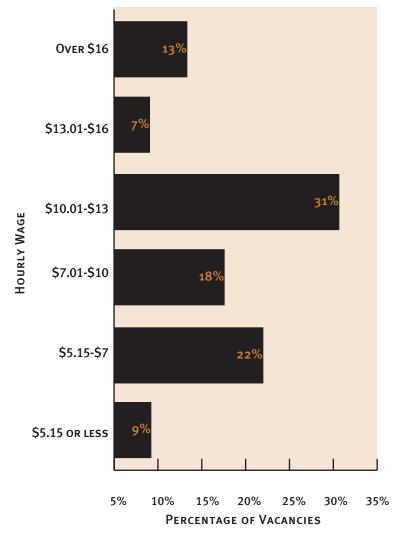
⁽¹⁾ Due to unclassified data, column may not add to total.

Occupational Group	Number OF Vacancies	EMPLOYMENT IN OCCUPATION	PERCENT REQUIRING AT LEAST SOME WORK EXPERIENCE	PERCENT REQUIRING MORE THAN A HIGH SCHOOL DIPLOMA	MEDIAN HOURLY WAGE	MEDIAN NUMBER OF DAYS POSITION WAS VACANT	2ND QUARTER VACANCY RATE 2005 OVERALL*	2ND QUARTER VACANCY RATE 2005 PRIVATE SECTOR	2ND QUARTER VACANCY RATE 2004 PRIVATE SECTOR
Architecture and Engineering Occupations	400	9,930	15.5%	12.9%	\$11.48	18	4.03%	3.77%	1.93%
Arts, Design, Entertainment, Sports, & Media Occupations	180	6,660	18.8%	70.2%	\$12.49	14	2.71%	1.87%	2.81%
Building and Grounds Cleaning & Maintenance Occupations	854	20,930	36.0%	8.9%	\$6.75	30	4.08%	3.73%	2.32%
Business & Financial Operations Occupations	280	21,180	82.3%	39.4%	\$18.18	14	1.32%	1.10%	2.09%
Community and Social Services Occupations	116	7,430	61.9%	100.0%	\$12.20	75	1.57%	0.94%	1.99%
Computer and Mathematical Occupations	93	7,810	98.7%	85.5%	\$19.23	51	1.20%	1.20%	1.14%
Construction and Extraction Occupations	1,727	28,470	93.2%	18.5%	\$12.00	14	6.07%	5.78%	2.79%
Education, Training, and Library Occupations	788	32,580	29.8%	44.3%	\$15.38	15	2.42%	0.84%	1.20%
Farming, Fishing, and Forestry Occupations	0	630	NA	NA	NA	NA	0.00%	0.00%	0.10%
Food Preparation & Serving-Related Occupations	2,287	64,020	44.4%	6.0%	\$6.00	21	3.57%	3.42%	5.40%
Healthcare Practitioners & Technical Occupations	1,301	36,050	78.3%	98.4%	\$17.50	58	3.61%	2.17%	2.11%
Healthcare Support Occupations	573	17,520	50.1%	67.9%	\$7.00	14	3.27%	2.73%	2.58%
Installation, Maintenance, & Repair Occupations	1,787	25,440	99.5%	78.6%	\$12.04	30	7.02%	6.59%	4.93%
Legal Occupations	14	6,140	100.0%	100.0%	NA	11	0.23%	0.23%	1.23%
Life, Physical, and Social Science Occupations	352	4,540	13.2%	17.9%	\$11.34	180	7.75%	7.41%	0.63%
Management Occupations	804	31,300	89.1%	37.3%	\$17.31	36	2.57%	2.27%	2.32%
Non-Classifiable Occupations	194	NA	100.0%	NA	\$8.79	30	NA	NA	NA
Office and Administrative Support Occupations	2,320	108,850	60.4%	16.2%	\$9.00	14	2.13%	11.54%	1.88%
Personal Care and Service Occupations	1,170	18,560	48.0%	34.1%	\$6.32	21	6.30%	2.97%	4.72%
Production Occupations	615	33,210	71.0%	44.5%	\$12.02	26	1.85%	3.65%	5.24%
Protective Service Occupations	2,273	16,840	6.4%	0.3%	\$9.28	60	13.50%	0.37%	2.41%
Sales and Related Occupations	2,102	62,500	52.8%	7.1%	\$6.50	28	3.36%	4.38%	9.85%
Transportation & Material Moving Occupations	1,993	47,990	82.4%	49.8%	\$10.00	14	4.15%	3.47%	3.81%
Total	22,223	608,580	54.8%	29.60%	\$10.10	32	3.65%	2.91%	3.71%

TOP 10 JOB OPENINGS Police & Sheriff's Patrol Officers (1,903 openings) Electricians (981 openings) Customer Service Representatives (913 openings) Cashiers (841 openings) Retail Salespersons (827 openings) Commercial Divers (800 openings) Registered Nurses (780 openings) Laborers & Freight, Stock & Material Movers (745 openings) Waiters and Waitresses (727 openings)

NEW ORLEANS REGIONAL MEDIAN HOURLY WAGE

Maids & Housekeeping Cleaners (521 openings)



^{*}Overall includes the private sector as well as federal, state, and local government entities in Louisiana. NOTE: Due to rounding, column may not add to total.